broad**aspect**

IPConnect: cloud PBX services

Fast Facts:

BroadAspect is a North American regional network service provider that offers a suite of Fiber2Cloud network services in three core regional service areas:

- Chicago, IL Metro Area

- Washington, DC Metro Area

- Western Region (Coming Soon)

With a robust metropolitan fiber network and scalable BroadSoft voice platform, Broad-Aspect delivers high quality, flexible and resilient enterprise class IP voice services.

Responsive Customer Focused Support

- 24x7x365 NOC operation provides support when you need it the most.

- Single customer portal with 360 degree view of deployed services.

- Cloud PBX administration portal to ease MAC changes

- Integrated account and support teams provide cohesive customer communication.

- Business Service Level Agreement (SLA) written with straight forward business language.

Cloud power for your Voice Communications

IPConnect Cloud PBX, is a business-grade IP (Hosted) voice service that provides enterprise class PBX services without requiring the CAPEX and ongoing management costs associated with premise based PBX solutions. With IPConnect Cloud PBX you simply deploy IP phones as part of your existing local area network at one or more offices and all of your staff can connect with each other and the rest of the world.

BroadAspect will help verify that your data network is ready for IP voice traffic with a comprehensive network review that ensures your users will have clear voice quality.

IPConnect Cloud PBX Technical Features

- Robust call routing functionality

- Auto Attendant / Receptionist option

- Internal user extension assignments

- Voice Mail to Email for all users

- Mobile workforce features

- Find-me / Follow-me built in

- Mobile Smartphone integration

- Straight forward number porting process

- Customer voice portal to control service features

- Automated call routing for business continuity

Business Features

Services available as an end-to-end bundle or as individual features.